



Pet Care Services

# CLIENT AGREEMENT

## Scheduling

- I require a two hour time window for all scheduled visits, but not limited to

## Payments

- I accept Zelle, PayPal, cash, check (made out to: Anna Saltzman), and soon all major credit cards
- Full payment is required in advance for dog walking packages and training packages
- 50% non refundable Deposit is required to reserve pet sitting dates
- House sitting, dog walking, and training, is not required of me when balance is outstanding
- Additional fees must be paid when acquired.
- No refunds for choosing to end walking/training packages before completion

## Cancellations

- Any cancellations within 24 hours of a scheduled walk or training session will be charged half the original price\*
- Outdoor walks may be shortened due to extreme temperatures or severe weather conditions (heat/cold/severe storms/etc.)

## Last Minute walks

- Any last minute walk requests will be charged 1.5x the original price of the walk\*
- "Last minute" requests are considered to be after 6pm the day prior to requested walk
- Last minute walks are subject to availability

## Vaccinations

- Rabies vaccinations must be up to date for all furry friends

**\*\*For packages, any fees incurred will be added to the price for the next package purchased\*\***

**\*\*All service prices are subject to change; no price negotiations\*\***

**\*\*By Choosing to use Furry Friends Care services, you are agreeing to these policies.\*\***

